

BCW BIBS Web Browser Versions and Update Instructions

Updated 03/15/2023

To remain HIPAA compliant and adhere to DPH security requirements, all BCW providers (public and private) are responsible for ensuring that the web browser on the PC\Mac\Linux\mobile computing endpoints used to access BIBS meet the following requirements:

1. **Updated to the latest current browser version.**
NOTE: Browser versions change frequently, and the provider is responsible for maintaining an up-to-date version of the browser.
2. **Has Transport Layer Security (TLS) encryption protocol enabled (1.2 and later) and all Secure Sockets Layer (SSL) encryption disabled?** Instructions on how to ensure that Transport Layer Security is selected properly can be found at: <https://help.wheniwork.com/articles/enable-tls-v12-on-your-web-browser/>
3. **Is one of the following 4 most popular web browsers supported by BIBS by default:**
 - a. Microsoft Edge
 - b. Mozilla Firefox
 - c. Google Chrome
 - d. Apple Safari
4. **Your browser's primary version number must be one of the versions listed below or a later version to allow access to BIBS.**
 - a. Microsoft Edge – 109
 - b. Mozilla Firefox – 109
 - c. Google Chrome – 109
 - d. Apple Safari – 16

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Microsoft Edge

Microsoft Edge is the default Microsoft browser for all Windows 10 or 11 devices. The latest version or the next to the latest version must be used.

Your browser version must be 109 or later.

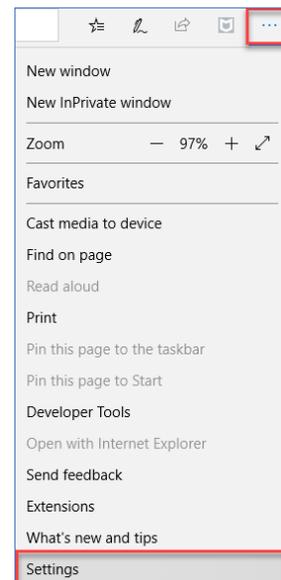
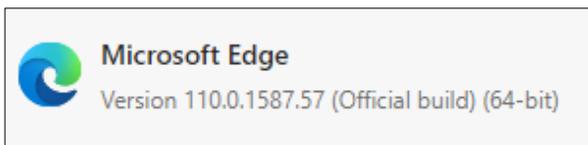
NOTE: Browser versions change frequently, and you are responsible for maintaining an up-to-date version of the browser.

If your Microsoft Edge browser version is not the current latest version or the next to the latest version, you will be denied access to BIDS starting March 29, 2023.

Updates to Edge are automatically installed when Windows is updated. To keep Edge up to date, you need to keep Windows up to date.

To determine what version of Edge you are using:

1. Launch the **Edge Browser**
2. In the upper-right corner of the browser window, choose  and then click **Settings**
3. Scroll down and click on *About Microsoft Edge* you will see your current version.



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Mozilla Firefox

The latest version or the next to the latest version must be used.

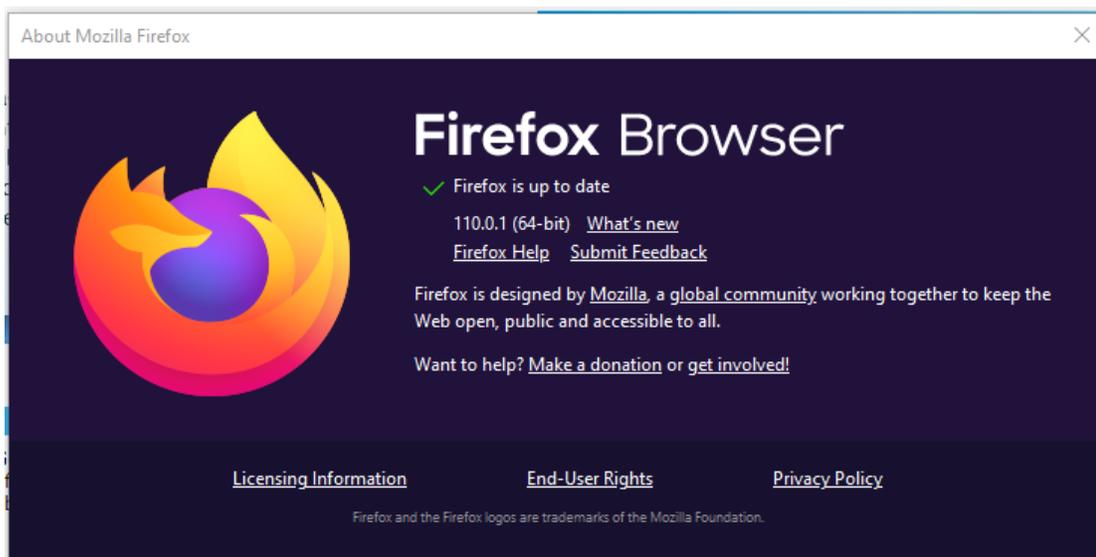
Your browser version must be 109 or later.

NOTE: Browser versions change frequently, and you are responsible for maintaining an up-to-date version of the browser.

If your Firefox browser version is not the current latest version or the next to the latest version, you will be denied access to BIDS starting March 29, 2023.

To determine what version of Firefox you are using:

1. Open **Firefox**
2. Click the menu button 
3. Click **Help**
4. Select *About Firefox*
5. When the About Firefox window appears, the version number will be listed underneath the Firefox name.
6. If your PC is running the latest version of Firefox, you will see Firefox is up to date below the version number.



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Google Chrome

The latest version or the next to the latest version must be used.

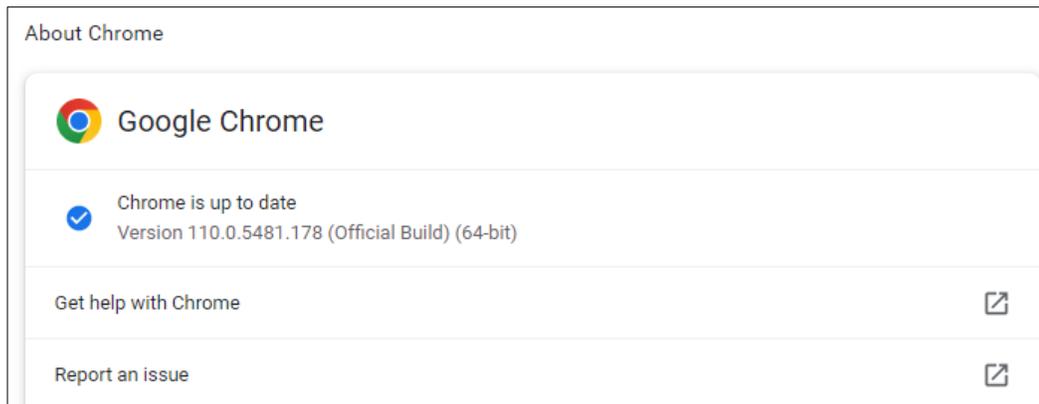
Your browser version must be 109 or later.

NOTE: Browser versions change frequently, and you are responsible for maintaining an up-to-date version of the browser.

If your Chrome browser version is not the current latest version or the next to the latest version, you will be denied access to BIRS starting March 29, 2023.

To determine the version of Google Chrome you are using:

1. Open **Chrome**
2. Click the Menu icon  (The 3 dots at the top right corner of the Chrome window just below the X button that closes the window)
3. Select Help, then select *About Google Chrome*
4. If your PC is running the latest version of Chrome, you will see **Google Chrome is up to date** along with the version number



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Safari

This is the default web browser for iPhones and iPads. The latest version or the next to the latest version must be used.

Your software version must be 16 or later.

NOTE: Browser versions change frequently, and you are responsible for maintaining an up-to-date version of the browser.

If your Safari browser version is not the current latest version or the next to the latest version, you will be denied access to BIBS starting March 29, 2023.

Note: Apple does not support Safari for Windows, so Safari for Windows is NOT an acceptable browser to use to access BIBS.

To determine the version of Safari you are using on your Mac

1. Open your **Safari** web browser
2. From the Apple menu  in the corner of your screen, choose About This Mac.
3. A dialog box will now appear containing the browser's version number

To determine the version of Safari you are using on your iPhone or iPad

1. From the Home Screen, tap **Settings** > **General** > **About**
2. The iOS version of your device should appear on this screen.

